

**Economic and Workforce Development
Oakland Community College**

**Family Resources,
Supports, and Aid
Available in
Oakland County**

Fourth Edition

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Family Resources, Supports, and Aid Available in Oakland County

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1. Alcoholics Anonymous of Oakland County <http://alcoholicsanonymous.com>

168 University Drive, Pontiac, MI 48342

24-hour Hotline: (248) 332-3521

Helpline Counselor: (800) 839-1686

Al-anon Family Groups: (888) 4AL-ANON

- Supports individuals who seek drug and alcohol rehabilitation and mental health assistance
- Has a wide network of meeting sites; two types: some meetings are court ordered and open to the public, usually featuring speakers; other meetings are private for those still drinking/abusing, usually featuring group discussions
- Other networks: Alcoholics Anonymous Family Groups (313) 242-0300
Narcotics Anonymous (248) 543-7200

To Qualify	Yes or No
Alcohol and drug free	No, but must have a desire to stop using
Identification -- if so, which	No
Employment status	No
Age restrictions	No
Income restrictions	No
Education status	No
Residence restrictions	No
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

2. American Legion - Veterans Affairs & Rehabilitation <https://michiganlegion.org/contact>

477 Michigan Avenue, Room 1210, Detroit, MI 48226

Veterans Affairs and Rehabilitation (313) 964-6640

Homeless Veterans Taskforce (313) 204-7227

- Works with the Veterans Administration directly and offers veterans' advocacy services

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID
Employment status	No
Age restrictions	No
Income restrictions	No
Education status	No
Residence restrictions	No
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	DD214 with medical records
Receiving welfare benefits	No

3. Arab American Chaldean Council

www.myacc.org

363 W. Big Beaver Road, Suite 300, Troy MI 48084

(248) 559-1990

- Provides services to the mainstream, Arab-American, and Chaldean communities in Southeast Michigan
- Food assistance
- Behavioral therapy outpatient program for individuals and families
- PATH language, employment, and training assistance
- Primary health-care clinic
- Women, Infants, and Children's nutrition program (WIC)
- Support for completing official Social Service documents required by the State of Michigan
- Senior citizen services including food assistance

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	No
Employment status	No
Age restrictions	No
Income restrictions	No
Education status	No
Residence restrictions	Oakland County
Health insurance	Yes; will help with obtaining insurance
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

4. Area Agency on Aging 1-B <http://www.aaa1b.org>

29100 Northwestern Highway, Suite 400, Southfield, MI 48034

(248) 357-2255

(800) 852-7795 TTY: (800) 649-3777

- Helps seniors, caregivers, and people with disabilities access the services and programs they need to remain living independently and with dignity in their own home or with family caregivers
- Helps people access the government services that are available to help seniors and the elderly (for example, Medicare and Medicaid)
- Community venue dining program along with Meals on Wheels provides homebound seniors with hot meals and friendly visits from volunteers.
- Direct Home-Care Services help when seniors are having trouble caring for themselves.
- Chore Services help seniors maintain their homes.
- Classes, events, and information designed to help seniors and their family caregivers.
- Adult Day Centers
- Transportation Assistance
- LGBT senior resources such as support groups

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Yes, Social Security card
Employment status	No
Age restrictions	50 and up for most programs
Income restrictions	Yes; <\$2250 monthly if on Medicaid
Education status	No
Residence restrictions	Oakland, Macomb, Monroe, Livingston, Washtenaw, and St. Clair counties
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

5. Autism Alliance of Michigan <https://autismallianceofmichigan.org/>

30100 Telegraph Road, Suite 250, Bingham Farms, MI 48025 (248) 940-2178

MiNavigator: navigator@aaomi.org (877) 564-2266

- This organization's mission is to raise expectations and expand opportunities for people touched by autism across the lifespan.
- Drives initiatives that allow individuals with autism to attain the independent or supported living situation they choose
- *MiNavigator* is the only program in the state offering support regardless of insurance, geography, or need. Free resources for Michigan are available and targeted to meet a family's unique needs. Assistance navigating the autism journey is offered through face to face, phone, email, and web-based resources.
- *The Navigator*, an online directory, is staffed by a team of autism specialists with expertise in many fields including clinical, educational, insurance, vocational, public safety policy, and legal and is a source of professional help and answers for anyone touched by autism. It contains more than 1,300 Michigan-specific resources now accessible to families and service providers.
- Presents statewide conferences and trainings to educate and empower caregivers
- Seeks to create a community with awareness and high expectations in schools and at large to prepare for a safe, successful, and inclusive life
- Maximizes employment opportunities for autistic individuals of all abilities across industries

6. Baldwin Center www.baldwincenter.org
212 Baldwin Avenue, Pontiac, MI 48342 (248) 332-6101

- Serves the homeless in the area a free breakfast Monday through Friday, 7:00 - 7:30 am, and a hot mid-day meal Monday, Wednesday, Friday, Saturday, 10:45 am - 1:00 pm
- *Clothes Closet* with men’s, women’s, and children’s clothing and household items Monday, Wednesday, and Friday, 8:00 am-12:00 pm
- AA meetings on Tuesday and Thursdays, 10:00 am and Saturdays, 10:30 am
- K-8 after school state-licensed program runs mid-September through early June.
- Elementary summer camp early July through the middle of August (6 weeks), Monday through Friday, 9:00 am – 3:00 pm
- Computer lab is open for adults to use for GED preparation, job searches, or other learning purposes. Monday, Wednesday, Friday, 10:00 am – 1:00 pm
- Additional services include December holiday baskets and store, baby formula, diapers, and layettes, food deliveries for seniors, fresh food items, winter hats and gloves, laundry facilities, shower and hygiene products, and small birthday gifts for adults and children on their birthday.

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	No
Employment status	No
Age restrictions	No
Income restrictions	No
Education status	No
Residence restrictions	No
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

7. Build Up Michigan www.buildupmi.org

(888) 320-8384

- Helps parents and their children, ages 3 through 5, get additional educational support and skills needed to enter kindergarten. Call and leave a message. A consultant will call back.
- Goal is to locate, identify, and refer all children who may need and are eligible for special education supports and/or services.
- Evaluation is done by the local school district; 13 categories of eligibility are listed on the website.
- Funded under the Individuals with Disabilities Education Act (IDEA) through the Michigan Department of Education, Office of Special Education
- Special Education Process Fact Sheet is available in English, Arabic, and Spanish.

To Qualify	Yes or No
Alcohol and drug free	NA (Does Not Apply)
Identification -- if so, which	NA
Employment status	NA
Age restrictions	Ages 3 through 5; over age 5, contact the Special Education Director in your Intermediate School District
Income restrictions	No
Education status	Pre-kindergarten
Residence restrictions	Michigan
Health insurance	No
No criminal record	NA
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

8. CARES in Farmington Hills www.caresfh.org

27835 Shiawassee Road, Farmington Hills, MI 48336

Administration Office: (248) 882-7800

Food Pantry and Clothing Shop: (248) 474-8231

Hours: Tuesday – Friday 9:30 am-2:30 pm; Thursday 5:00-7:00 pm; Saturday 9:30 am-12:00 noon

- CARES offers comprehensive support services for individuals and their families in and around the Farmington Hills area that are in need or have limited access to everyday necessities due to insufficient financial resources or family instability.
- CARES will offer needed support in the areas of food, clothing, job education and training, as well as access to other community and county support services—all on one campus.
- Other major components CARES will provide include affordable, integrated primary care for medical and behavioral health services, suicide prevention, and education for the reduction of domestic violence.

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID
Employment status	No
Age restrictions	No
Income restrictions	No
Education status	No
Residence restrictions	Farmington Hills and surrounding area
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

9. Catholic Charities of Southeast Michigan www.ccsem.org (855) 882-2736

3300 S. Adams Road, Auburn Hills, MI 48326 (248) 537-3300

715 N. Lapeer Road, Lake Orion, MI 48362 (248) 693-7526

76 Williams Street, Pontiac, MI 48348 (Hispanic Outreach-La Casa Amiga) (248) 338-4250

1424 E. 11 Mile Road, Royal Oak, MI 48067 (248) 548-4044

17500 W. 8 Mile Road, Southfield, MI 48075 (248) 552-0750

1370 North Oakland Blvd., Suite 105, Waterford, MI 48327 (248) 666-8870

- Adoption and Foster Care (Southfield)
- Adult Day Health Services (Auburn Hills)
- Mental and Behavioral Health Counseling (Waterford, Lake Orion, Royal Oak) with a flyer in English, Spanish, and Arabic
- Family Support Services and Project Hope include prenatal and parenting education and baby supplies (Pontiac, Royal Oak)
- Hispanic Outreach Services – ESL (English as a Second Language), ABE (Adult Basic Education), GED (General Education Diploma), child care (Pontiac)
- Immigration, Refugee Resettlement Services, and Translation (Pontiac)
- Senior Citizen Services including a senior companion program (Southfield)
- Job Skills, Financial Literacy, Tax Services (Pontiac)
- *Crisis Navigator Program* assists families with housing, food, utilities, parenting and life skills, family stabilization, and more.

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID, health insurance card, proof of residence
Employment status	No
Age restrictions	Yes; birth to 12 months for Project Hope
Income restrictions	Depends on the program; some must be a certain amount under the poverty level.
Education status	No
Residence restrictions	Some programs require Oakland County residence.
Health insurance	No; will help applicant apply for insurance.
No criminal record	No; some clients are court ordered to attend.
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	Yes; vets are referred to veterans' organizations.
Receiving welfare benefits	No

10. Catholic Community Response Team (CCRT) <https://ccresponseteam.weebly.com>

132 Franklin Blvd., Suite 203, Pontiac, MI 48341 (248) 499-9621

- *A Christian compassionate response to those in need within the City of Pontiac*
- *Direct referral and support services to those with crisis needs including returning citizens*
- *Intake services and assessments based on client needs such as homelessness, addiction, mental illness, and lack of identification documents*
- *Helps prevent utilities shutoff and evictions*
- *Provides furniture and delivery of that furniture, clothing, food, personal items*
- *Provides referrals to appropriate service agencies and coordinates efforts with other agencies to make the best use of available resources*

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Yes. Photo ID; will help obtain ID or birth certificate
Employment status	No
Age restrictions	18 and up
Income restrictions	No. Must be able to show proof of income or lack of income
Education status	No
Residence restrictions	Pontiac residents only
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

11. Common Ground www.commongroundhelps.org (248) 451-2600
24/7 Resource and Crisis Helpline/Text/Chat/safe shelters and treatment (800) 231-1127

Administration

1410 S. Telegraph Road, Bloomfield Hills, MI 48302 (248) 456-8150

- Free, personalized legal advice twice a week

The Sanctuary (Ages 10-17)

751 Hendrie Blvd., Royal Oak, MI 48067 (248) 547-2260

- 24-hour shelter for at-risk youth; a 3-week residential program; outpatient counseling
- A transitional shelter for homeless youth (ages 16-17); independent living services, up to 24 months, for homeless youth (ages 18-24); fee based on income
- Community-based mentoring for youth survivors of commercial sexual exploitation or youth identified as at-risk for being commercially sexually exploited

Resource and Crisis Center

1200 N. Telegraph Road, Building 32E, Pontiac, MI 48341 (248) 451-2600

- Walk-in and mobile crisis intervention and stabilization services 24/7 for all individuals
- Victim Assistance Program provides 24-hour access to counselors and advocates for victims of crime, domestic and sexual abuse, and workplace violence. There is an on-site advocacy, death notification, personal protection order assistance, and accompaniment of victims to hospitals, police stations, and court rooms.
- A short-term (1-14 days) voluntary alternative to inpatient psychiatric hospitalization for adults
- A voluntary 24-hour program designed to monitor individuals who need detoxification

Workshops, Classes, & Support Groups

- Free 10-week program for those who have lost a loved one due to homicide (248) 451-2622
- Support for those who have lost a loved one to suicide at (248) 451-2613
- Six-week parenting program featuring discussion, video, and guest speakers; \$25 (248) 456-8150
- Free group for girls, 13-17, who have experienced sexual abuse, rape, or incest (248) 451-2621
- Domestic Violence Support Group-contact Erin Spankowski at (248) 451-2623 or espankowski@commongroundhelps.org

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	No, if in crisis; Photo ID, birth certificate, or Social Security card
Employment status	No
Age restrictions	Depends on the program
Income restrictions	No
Education status	No
Residence restrictions	No, if in crisis; otherwise, Oakland County
Health insurance	No. Will accept Medicaid and other insurance plans
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

12. Community Housing Network (CHN)<http://www.communityhousingnetwork.org>

5505 Corporate Drive, Suite 300, Troy, MI 48084 (248) 928-0111

- Provides programs and services to help people with disabilities, those who are homeless, and others in need to find long-term housing solutions
- Helps individuals pursue social service benefits and provides a link to a network of supports
- Assists families and individuals with very low income in obtaining Housing Choice Vouchers (i.e., "Section 8 Vouchers")

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID
Employment status	No
Age restrictions	18 and up
Income restrictions	No
Education status	No
Residence restrictions	Some services require Oakland County residence.
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No; will work with the VA and other providers
Receiving welfare benefits	No

13. Community Network Services (CNS) www.cnsmi.org (248) 745-4900

24/7 Resource and Crisis Helpline: (800) 231-1127

24230 Karim Blvd., Suite 100, Novi, MI 48375

1841 N. Perry Street, Pontiac, MI 48340

24600 Northwestern Highway, Southfield, MI 48075

279 Summit Drive, Waterford, MI 48328

- Comprehensive behavioral health services for adults and children
- Helps manage mental illness and substance abuse
- Social service supports for all aspects, well beyond psychiatric or psychotherapeutic interventions
- Anti-stigma program
- Family support groups
- 24-hour intervention availability
- *All applicants are immediately directed to Common Ground for a phone screening. After the screening, the applicant receives instructions for what to do next.*

14. Community Programs, Inc. (CPI) <http://meridian-hs.org/>

24-hour help line: (248) 406-0090

1255 N. Oakland Blvd., Waterford, MI 48327

28 N. Saginaw Street, Pontiac, MI 48343

24801 W. 5 Mile Road, Suite 1, Redford, MI 48239

Men’s Residential Admission, 1435 N. Oakland Blvd., Waterford, MI 48327

Women’s Residential, 1255 N. Oakland Blvd., Waterford, MI 48327

Residential Help Line: (248) 406-0090

Outpatient Help Line: (248) 406-0104

- Comprehensive services for substance abuse and sexual offenders
- Outpatient services offer assessments and pre-treatment sessions to determine the appropriate level of treatment. Substance abuse topics: the addiction and criminal behavior cycle, relationship skills, and more. Sexual offender topics: human sexuality and relationship building, the sexual assault cycle, relapse prevention, and more
- Outpatient programs allow clients to participate in and complete outpatient programming while still attending to probation or parole requirements and employment obligations.
- CPI’s structured residential therapeutic treatment community offers both short-term (3-30 days) and longer-term (more than 30 days) residential care. Clients receive intensive treatment including educational presentations, group counseling, individual counseling, and specific components are individualized. Clients have the opportunity to attend in-house AA/NA meetings.
- CPI also facilitates the Residential Substance Abuse Treatment prison-based program at the Detroit Reentry Center.
- Driver’s License restoration supports the review and preparation of documents necessary for restoration hearings with the Secretary of State.

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Yes—driver’s license, Michigan state ID, birth certificate
Employment status	No
Age restrictions	18 and up
Income restrictions	No
Education status	No
Residence restrictions	Yes—Oakland County residents only
Health insurance	Accepts County referrals, Medicaid, and Medicare
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

15. Disability Network www.dnom.org

1709 John R Road, Troy, MI 48083 (586) 268-4160

- Provides services that enable people with disabilities to exercise control over their lives such as assistive technology
- Loan closet for manual wheelchairs, bedside commodes, shower chairs/benches, walkers, and crutches
- Transition services provide options for individuals moving from a nursing facility back into the community.
- Provides supportive services to very low-income veterans who are facing homelessness; also, will direct veterans to other appropriate services
- Bullying Awareness program curriculum has an emphasis on preventing bullying of those with both visible and invisible disabilities.
- Disability awareness training, Living Well with a Disability peer program, and pre-employment services

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	No
Employment status	No
Age restrictions	No
Income restrictions	Yes, under certain circumstances
Education status	No
Residence restrictions	No
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

16. Early On Michigan www.1800earlyon.org

(800) 327-5966

Email referrals to: eoreferral@edzone.net

- *Early On* offers families early intervention services for their infants and toddlers--birth to age 3--who have developmental delays and/or disabilities.
- Anyone can make a referral for an evaluation if it is suspected that the child is developmentally delayed or has a physical or mental condition highly associated with developmental delay. Referrals are typically made by parents, physicians, hospitals, child care providers, local education agencies, public health facilities, and other social service providers. The referral typically goes to the intermediate school district, who then appoints a service coordinator who arranges for a complete evaluation and assessment.
- Funded by the Individuals with Disabilities Education Act (IDEA) through the Michigan Department of Education, Office of Great Start

To Qualify	Yes or No
Alcohol and drug free	NA (Does Not Apply)
Identification -- if so, which	No
Employment status	NA
Age restrictions	Birth to age 3
Income restrictions	No
Education status	No
Residence restrictions	Michigan
Health insurance	No
No criminal record	NA
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	NA
Receiving welfare benefits	No

17. Easter Seals Michigan

www.easterseals.com/michigan

2399 E. Walton Blvd., Auburn Hills, MI 48326 (248) 475-6300
 1685 Baldwin Road, Suite A, Pontiac, MI 48340 (248) 706-3450
 1222 Catalpa Drive, Royal Oak, MI 48067 (248) 544-2034
 22170 W. 9 Mile Road, Southfield MI 48033 (248) 372-6800
 24445 Northwestern Highway, Suite 100, Southfield, MI 48075 (248) 483-7804
 1010 E. West Maple Road, Walled Lake, MI 48390 (248) 313-2900
 1105 N. Telegraph Road, Waterford, MI 48328 (248) 475-6300
 Crisis Line: (248) 798-4294

For Adults:

- Behavioral health and mental health rehabilitation provided in English and Spanish
- Substance use/abuse services are available in Auburn Hills, Pontiac, and Southfield.
- *Navigate* helps 15- to 30-year olds who, for the first time, are experiencing unusual thoughts and behaviors, or hearing or seeing things that others do not.
- *Centro Latino* services for adults (248) 681-1940
- Easter Seals Michigan *AgrAbility* services to farmers
- Veteran programs include family and individual therapy and parenting skills.

For Children:

- *Autism Spectrum Disorder Services*
- *Children Behavioral Health Services* offer services for families with children from birth to 18 years.
- *The Miracle League* provides children with behavioral and/or physical challenges an opportunity to play baseball as a team member in an organized league.
- *Early Intervention* is a program for newborn to 3-year olds who are showing delays in motor skills, language and emotional development, and other developmental delays.
- *The P.L.A.Y. Project (Play and Language for Autistic Youngsters)* for 18 months to 8-year olds
- Occupational therapy
- Speech and language therapy
- Sensory integration
- *Centro Latino* services for children (248) 475-6300

To Qualify	Yes or No
Alcohol and drug free	No. Easter Seals will address these issues.
Identification -- if so, which	Must verify Oakland County residence
Employment status	No
Age restrictions	Each program has specific age requirements.
Income restrictions	No
Education status	No
Residence restrictions	Yes. Each program and facility has specific areas of service.
Health insurance	Will accept <i>Healthy Michigan Plan</i> , private insurance, third-party insurance, and grants. There are no medications distributed if there is no insurance.
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	Yes, but cannot duplicate services with other providers
Receiving welfare benefits	No

18. Food Pantry Locator <http://pantrynet.org>

- Provides details on the food pantries in any zip code: lists name, address, phone number, and hours of operation

19. Furniture Bank of Southeastern Michigan <https://www.furniture-bank.org/> 333 North Perry Street, Pontiac, MI 48342 (248) 332-1300

- The Furniture Bank of Southeastern Michigan offers families in need gently used furniture that is essential to a home. Michigan Works! Agencies are partners with the Furniture Bank.
- Donations of gently used furniture can be dropped off during regular business hours. They will, also, come right to your home to pick it up.

Hours of operation:

Monday-Thursday 9:00 am -- 4:00 pm

Friday 9:00 am – 12:00 pm

(closed 12:00 – 12:45 pm for lunch)

- All donated items must be in gently-used condition since they will impact a family immediately. ‘Gently used’ means free from rips, stains, tears, structural or pet damage. Wooden pieces need to be free of mars or scratches, and knobs and drawers should be fully functional.
- **Essential Items Include:**
 - Mattresses – Any Size
 - Box Springs – Any Size
 - Sofas, Loveseats, Sofa Beds or Sectional Sofas
 - Dressers or Chests of Drawers
 - Dining/Kitchen Tables
 - Dining/Kitchen Chairs – at least 2
 - Living Room Chairs and/or Recliners
 - Coffee Tables, End Tables and/or Nightstands

20. Gary Burnstein Community Health Clinic<http://garyburnsteinclinic.org/>

45580 Woodward Avenue, Pontiac, MI 48341

(248) 309-3752

- Provides pharmaceuticals, primary medical, and dental services free of charge to those for whom the Affordable Care Act (ACA) does not offer a viable solution
- Services include family medicine, internal medicine, podiatry, gynecology, chiropractic, ophthalmology, physical therapy, dermatology, nutrition, and others.
- Aims to avoid emergency room visits and prevent the long-term complications of chronic conditions

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Government-issued photo ID
Employment status	No
Age restrictions	19 to 64
Income restrictions	Yes; below 250% of the federal poverty level
Education status	No
Residence restrictions	Yes. Michigan resident
Health insurance	No. Helps applicant get insurance if they have a Medicaid Denied letter; serves the applicant up to 90 days in the meantime.
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

21. Goodwill Industries <http://www.goodwill.org> (800) goodwill

Goodwill Industries sponsors two career centers in Oakland County:

Michigan Works! One-Stop Service Center, 31186 Beck Road, Novi, MI 48377

<http://www.michiganworks.org/> (248) 926-1820

Michigan Works! One-Stop Service Center, 1850 N. Perry Street, Pontiac, MI 48340

<http://www.michiganworks.org/> (248) 276-1777

NOTE: Also see additional service centers under the listing of Michigan Works!

- Helps you assess your skills, identify strengths and challenges, determine a career path, earn a credential (high school diploma, GED, certification), find a job
- Helps returning citizens and veterans prepare to re-enter the workforce, develop employment readiness, obtain training and job placement
- Helps older workers evaluate experience and skills, build self-confidence, develop technical skills, find a job
- Offers workshops in resume writing; job interviewing; and workplace, social, and personal skills
- Helps find child care, transportation, and housing
- Operates local Goodwill retail stores stocked with donated items such as emergency clothing, back-to-school clothes, job attire, and household and personal items
- To locate Goodwill retail stores: <http://www.goodwill.org/>
- To shop online: <https://www.shopgoodwill.com>

To Qualify	Yes or No
Alcohol and drug free	Yes
Identification -- if so, which	Photo ID
Employment status	No
Age restrictions	No
Income restrictions	No
Education status	No
Residence restrictions	No
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No; will help client access welfare benefits if necessary

22. Grace Centers of Hope

<http://gracecentersofhope.org>

35 E. Huron Street, Pontiac, MI 48342

(855) 435-7424 or (855) HELP-GCH

- *The Emergency Shelter Program* provides immediate assistance to the homeless, addicted, or victim of domestic violence in the community by making available food, shelter, clothing, access to phones and computers, case managers, and other necessities. This relief program allows up to 40 men, women, and children to stay for up to 30 consecutive days.
- *The Women's Program* and *Men's Program* help clients and their families transition to stable housing, sobriety, GED classes, and employment.
- *The Children's Program* offers pre-school, child care, educational and recreational activities during school breaks, and manages school enrollment and parenting issues.
- *Career and Education Center* provides life skills, GED, business, computers 101, work readiness, reasoning skills, and *The 7 Habits of Highly Effective People* classes. Tutors and homework support are available. Job and career search and coaching are included in the Career Development program.

To Qualify	Yes or No
Alcohol and drug free	Yes
Identification -- if so, which	Photo ID
Employment status	No
Age restrictions	No
Income restrictions	No
Education status	No
Residence restrictions	No
Health insurance	No
No criminal record	No; some are court ordered
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	Depends. Single people cannot use a Bridge card; women and children can.

23. Great Start Collaborative - Oakland County www.greatstartoakland.org

2111 Pontiac Lake Road, Waterford, MI 48328 (855) 456-KIDS

Parent Coalition: (248) 333-9545

- Provides growth and development information for children birth to age 8
- Offers healthy beginning programs for development and support for physical and social-emotional growth
- The *Strong Families* program supports activities, nutrition, and nurturing relationships for parents
- *Great Start to Quality for Kids*, 0-5 years old, <http://www.greatstarttoquality.org/educators>, supports the search for quality and affordable child care.
- *Great Start Readiness Program (GSRP)* and *Head Start*, 3-5 years old, www.greatstartoakland.org, offer free, high-quality preschool programs. (844) 456-5437
- Provides professional development and training for providers and educators on <http://www.greatstarttoquality.org/educators>

To Qualify	Yes or No
Alcohol and drug free	NA (Does Not Apply)
Identification -- if so, which	NA
Employment status	NA
Age restrictions	Birth to adults; each program has specific ages
Income restrictions	<i>GSRP</i> preschools may be free, based upon income.
Education status	NA
Residence restrictions	Oakland County (other counties have their own resource centers)
Health insurance	No
No criminal record	NA
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	NA
Receiving welfare benefits	No

24. Habitat for Humanity of Oakland County – ReStores

<https://www.habitatoakland.org/restore>

28575 Grand River Avenue, Farmington Hills, MI 48336 (248) 442-2267

Hours: Mon.-Sat. 10:00 am-6:00 pm; Sun. 12:00-5:00 pm

3653 Highland Road, Waterford, MI 48328 (248) 338-8392

Hours: Mon.-Sat. 10:00 am-6:00 pm; Sun. 12:00-5:00 pm

- Habitat ReStores of Oakland County are home improvement outlets and donation centers that sell new and gently used furniture, appliances, cabinets, paint, and all other items for renovations and do-it-yourself projects to the public at a *fraction* of the retail price.
- Habitat ReStores are proudly owned and operated by Habitat for Humanity of Oakland County. Proceeds are used to build strength, stability, and self-reliance through shelter.
- Habitat ReStores are a great place to shop, donate, and volunteer.
- Inventory in stock typically includes the following:
 - Furniture
 - Appliances
 - Lighting
 - Doors
 - Windows
 - Hardware
 - Building Materials
 - Cabinets
 - Live Edge Lumber
 - Paint
 - Paint Supplies (brushes, rollers, etc.)
 - Flooring
 - Plumbing Fixtures
 - Home Goods
- Habitat ReStores can pick up items you wish to donate. Call the Donation Pick-Up Call Line at (248) 365-4090.

25. HAVEN of Oakland County <https://www.haven-oakland.org/> Plus Live Chat

801 Vanguard Drive, Pontiac, MI 48341 (248) 334-1284

24-hour crisis line: (248) 334-1274 Toll-free crisis line: (877) 922-1274

- Provides a safe environment for those in danger of abuse or partner violence
- Provides counseling, support groups, and court advocacy including Personal Protection Orders (PPOs)
- Performs sexual assault examinations for ages 12 and older
- Provides comprehensive and culturally sensitive services to child and adult survivors and their families, including deaf services
- Provides youth intervention services to support respectful, loving, and safe relationship behaviors
- Provides prevention education and professional development services

To Qualify	Yes or No
Alcohol and drug free	Yes, for shelter; No, for counseling or rehabilitation
Identification -- if so, which	No, but will help applicant get a Photo ID
Employment status	No
Age restrictions	18 and up or emancipated minor
Income restrictions	No
Education status	No
Residence restrictions	No
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

26. Havenwyck Hospital<https://havenwyckhospital.com/>**1525 University Drive, Auburn Hills, MI 48326 (248) 373-9200****Call the Intake Center at (800) 401-2727 for immediate assessment 24/7.**

- 24/7 confidential assessments at no cost
- Provides a continuum of individualized treatment to children and adolescents ages 3-17 and adults 18 and older who need psychiatric and/or substance abuse treatment
- Inpatient adult, child, and adolescent program
- Partial-day hospital program for adults, adolescents, and children
- Co-occurring substance abuse treatment for adults and adolescents
- Residential Impulse Disorder Program

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID
Employment status	No
Age restrictions	3 (trauma victims) up to the 70s
Income restrictions	No
Education status	No
Residence restrictions	Michigan
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	Yes; will accept veterans only if the Veterans Administration has no beds available.
Receiving welfare benefits	No

27. Healthy Michigan Plan www.michigan.gov/healthymiplan

In person, go to your local Department of Health and Human Services office (DHHS):

30755 Montpelier, Madison Heights, MI 48071 (248) 583-8700

51111 Woodward Avenue, Pontiac, MI 48342 (248) 975-4800

25620 W. 8 Mile Road, Southfield, MI 48033 (248) 262-6400

Information line: (855) 789-5610

- Plan covers the 10 essential health benefits of the Affordable Care Act: Ambulatory patient services, Emergency services, Hospitalization, Maternity care, Mental health and substance use disorder treatment services, Prescription drugs, Rehabilitative and habilitative services and devices, Laboratory services, Preventive and wellness services, Chronic disease management, and Pediatric services for 19- and 20-year-olds, including oral and vision care.
- Requires cost-sharing, including co-pays and, for certain beneficiaries, contributions

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID
Employment status	No
Age restrictions	19 to 64
Income restrictions	Yes. Up to 133% of the federal poverty level (\$16,000 for a single person or \$34,000 for a family of four)
Education status	No
Residence restrictions	Michigan
Health insurance	Not enrolled in Medicare or other Medicaid programs; can have other health insurance
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare	No
Other	Cannot be pregnant at time of application

Changes coming in 2020:

Work Requirements

HMP beneficiaries will have to report at least 80 hours of work or other qualifying activities each month to keep their health care coverage.

New Premium Amounts and Healthy Behavior Requirements

Some beneficiaries who have had HMP health care coverage for at least 48 months will also have to make new HMP premium payments on time and do a yearly HMP Health Risk Assessment (HRA) to keep their health care coverage.

28. Healthy Pontiac www.healthyontiac.org

1200 N. Telegraph, Building 34E, Pontiac, MI 48341 (248) 563-7792

HealthyPontiac@gmail.com

- A coalition of organizations that offer produce markets and help make it easier for the Pontiac community to eat healthy, get active, and live tobacco-free.
- Links to local hospitals, mental health agencies, human service agencies, etc.
- Low-cost produce markets accept SNAP/EBT:
 - All Saints Church, 171 W. Pike Street, Pontiac, MI 48341 Open Saturdays for a free breakfast 8:00 am -10:00 am and for the produce market from 10:00 am - 2:00 pm (248) 334-4571
 - Bowens Senior Citizens Center, 52 Bagley Street, Pontiac, MI 48341 Open Tuesdays, 11:30 am - 12:30 pm (248) 758-3240
 - Oakland Livingston Human Service Agency, lobby, 196 Cesar E. Chavez Avenue, Pontiac, MI 48342 Open Thursdays 9:00 am - 10:30 am (248) 209-2600
 - Sprout Fresh Mobile Market Food Store, Unity Park Rental Office, 333 Auburn Avenue, Pontiac, MI 48342 Open Tuesdays 1:30 pm - 3:30 pm

29. Henry Ford Maplegrove Center <https://www.henryford.com/locations/maplegrove>

6773 W. Maple Road, West Bloomfield, MI 48322 (248) 661-6100 (800) 422-1183

- Inpatient and outpatient treatment for problems associated with drugs, alcohol, gambling, and other addiction issues
- Outpatient detox
- Outpatient therapy: weekly counseling
- Intensive outpatient treatment: outpatient meetings three times a week
- Residential treatment: stay at the facility 24/7 to undergo medical care, psychiatric care, and counseling
- 12-Step program
- Opioid addiction treatment
- Relapse program
- Adolescent services for ages 15-17
- Free education, consulting, and prevention services through Maplegrove Community Education and a Children’s Program

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Yes – driver’s license, military ID, passport
Employment status	No
Age restrictions	18 and up for inpatient services; 15-17 for outpatient services
Income restrictions	No
Education status	No
Residence restrictions	No
Health insurance	Yes; accepts most major commercial health plans. Private-pay options are also available. Does not currently accept Medicaid or Medicare.
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

30. Holy Cross Counseling Services <http://holycrossservices.org>

35 S. Johnson Avenue, Suite 3C, Pontiac, MI 48341 (248) 333-7222

- Outpatient counseling services for substance abuse, co-occurring disorders, and mental health case management
- Relapse prevention
- Criminal conduct groups, men’s groups, and women’s groups
- Peer recovery coaching services

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID
Employment status	No
Age restrictions	17 and up
Income restrictions	No
Education status	No
Residence restrictions	Michigan
Health insurance	Medicaid and other insurance
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

31. Hope Hospitality and Warming Center www.hopewarmingpontiac.org

249 Baldwin Avenue, Pontiac, MI 48342 (248) 499-7345

- An emergency adult homeless shelter
- Recuperative Care Center
- Only low-barrier facility in Oakland County
- No person is turned away.
- Does not require sobriety, identification, religious affiliation, or adherence to a program

To Qualify	Yes or No
Alcohol and drug free	No test for alcohol or drugs, but NO alcohol or drugs are allowed on campus.
Identification -- if so, which	No
Employment status	No
Age restrictions	18 and up
Income restrictions	No
Education status	No
Residence restrictions	No
Health insurance	No. Will try to help with getting health insurance
No criminal record	No. Will not compromise safety with poor behavior
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No. Will assist with getting benefits.
Other	Check-in is at 7:00 pm. Must leave by 8:30 am. When registering for the first time, clients line up at 6:30 pm. Clients' spots will be saved if they come every night.

32. Human Trafficking <http://humantraffickinghotline.org>

To confidentially report suspected human trafficking or to get help:

National Human Trafficking Hotline (888) 373-7888 TTY: 711

Translators are available 24/7. Text can be sent to BE FREE (233733).

**Department of Homeland Security, Blue Campaign <https://www.dhs.gov/blue-campaign>
(866) 347-2423**

If you prefer to report suspicions by using a form, go to this link:

www.ice.gov/webform/hsi-tip-form

Disclosure: Providing your name or other personal information on this web form is voluntary.

Michigan Abolitionist Project info@michiganabolitionistproject.org

- Human trafficking is a form of modern-day slavery. This crime occurs when a trafficker uses force, fraud, or coercion to control another person against his/her will for the purpose of engaging in commercial sex acts or soliciting labor or services.
- The safety of the public as well as the victim is most important. **Do not** attempt to confront a suspected trafficker directly or alert a victim to any suspicions. It is up to law enforcement to investigate suspected cases of human trafficking.
- Human trafficking often takes place “in plain sight.” From 2008 through 2017, 40,200 human trafficking cases were reported nationally. Traffickers are estimated to exploit 1.5 million victims in North America, the European Union, and other developed economies combined. Despite growing awareness about this crime, human trafficking continues to go underreported due to its covert nature, misconceptions about its definition, and a lack of awareness about its signs.

33. Jewish Vocational Services (JVS)

<http://www.jvsdet.org>

29699 Southfield Road, Southfield, MI 48076 (248) 559-5000

6600 W. Maple Road, West Bloomfield, MI 48322 (248) 661-8100

- Helps people meet life challenges affecting their self-sufficiency through counseling, training, and support services
- Helps job seekers, people with disabilities, seniors, students, homeless individuals, veterans, and people on probation or parole, the Women to Work and the Ticket to Work programs
- Offers education and training in classroom, private, and online learning; examples: keyboarding skills, computer essentials, accounting fundamentals, resume writing, interviewing, job searching, money management, home maintenance
- Serves people with disabilities by offering skills assessment, skill building, training, and job placement services; provides the disabled with volunteer work opportunities at local non-profits and in post-intensive rehabilitation programs; provides adult day care to those with a developmental disability and/or Alzheimer's disease
- For veterans with service-related disabilities, JVS provides support groups, anger management techniques, volunteer and socialization activities, one-on-one support, and vocational and educational counseling.
- JVS offers help for homeowners facing the possible loss of their home, debt management, budget and spending, free and confidential foreclosure education services at housingandbudgeting@JVShumanservices.org or (248) 233-4299.
- Helps businesses by providing Human Resource consultation, employee recruitment and staffing, and cost-effective janitorial, steam cleaning, and subcontracting services
- Supports Tri-County Dental Health which improves access to oral health services at (248) 233-4410

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	No
Employment status	No
Age restrictions	18 and up
Income restrictions	No
Education status	No
Residence restrictions	No
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

34. Judson Center <https://www.judsoncenter.org/>
4410 W. 13 Mile Road, Royal Oak, MI 48073 (248) 549-4339

- *Autism Connections* services include Applied Behavior Analysis (ABA), counseling, social skill groups, facilitated playdates, sibling shops, parent support groups, summer programs, and family events.
- *Child & Family Services* includes foster care and adoption under Child Safe Michigan, early Head Start, and parent education.
- *Disability Services* helps individuals with developmental disabilities reach their employment goals.
- *Mental Health Services* offer in-home treatment and outpatient treatment for mental illness, co-occurring disorders, and related behavioral health conditions.
- The *Lahser Children's Respite Home* in Beverly Hills provides respite care for children and adults to give parents and caregivers a much-needed break.
- *Qualifications for applicants vary according to the services needed. Contact Judson Center for more information.*

35. Learning Challenges

- ***ADDitude Magazine -- Parenting Strategies and Supports for ADHD and LD***
<https://www.additudemag.com/>
ADDitude is a free online newsletter with ideas for families and teachers managing individuals with Attention Deficit/Hyperactivity Disorder and Learning Disabilities.
- ***CHADD – The National Resource on ADHD*** www.chadd.org
CHADD (Children and Adults with Attention Deficit Disorder) is a non-profit support and advocacy organization formed to improve the lives of individuals with Attention Deficit Hyperactivity Disorders and those who care for them. CHADD meets monthly during the school year at Way Elementary School at Long Lake and Telegraph in Bloomfield Hills. Meetings include presentations for parent groups and adult groups by experts in the field of ADHD.
- ***Child Mind Institute*** <https://childmind.org/>
Helps families find professional care, support, or team for children with mental health or learning needs. Offers free resources and events for parents.
- ***LD Online*** <http://www.ldonline.org/>
LD Online is a free online newsletter presenting topics of interest about Learning Differences, Learning Difficulties, and Learning Disabilities.
- ***Understood*** <https://www.understood.org/en>
Understood is a free online newsletter with ideas and information for families managing ADHD and other behavioral challenges.

36. Legal Aid and Defender Association<http://www.ladadetroit.org/>**Oakland Towne Center, 28 N. Saginaw Street, Pontiac, MI 48342 (877) 964-4700**

- Provides free civil legal services to low- and moderate-income residents of Oakland County (and Macomb and Wayne)
- Also represents criminal defendants in U.S. District Court for the Eastern District of Michigan
- Provides *Legal Aid for Children and Families* (LACF) at Beaumont Hospital, Royal Oak, with the following services: income support, health insurance, working with educational facilities, family law, housing, and consumer issues. Contact (248) 898-7595 or Barb at (248) 898-5112 and <https://www.beaumont.org/services/childrens/legal-aid>

37. LGBT Affirmations Center <http://www.goaffirmations.org/>**290 W. 9 Mile Road, Ferndale, MI 48220 (248) 398-7105**

- Detroit’s largest LGBT community center and one of the 10 largest LGBT community centers in the country
- Counseling services for people of all cultures, ethnicities, sexual orientations, and gender identities
- Health and wellness programs and support
- Offers sensitivity and diversity training for settings such as health care, schools, and businesses

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	No
Employment status	No
Age restrictions	18 and up
Income restrictions	No
Education status	No
Residence restrictions	No
Health insurance	Yes
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

38. Lighthouse MI

<https://www.lighthousemi.org>

46156 Woodward Avenue, Pontiac, MI 48342 (248) 920-6000

5850 Dixie Highway, Clarkston, MI 48346 (248) 920-6000

South Oakland Shelter (SOS), 18505 W. 12 Mile Road, Lathrup Village, MI 48076 (248) 920-6000

- In July 2019, Lighthouse MI was formed by the merger of Lighthouse of Oakland County and South Oakland Shelter (SOS). The new Lighthouse will provide the best of both agencies: direct services (food, shelter, rental/utility and other financial assistance, clothing, crisis referrals), stability, and housing programs that develop and support self-sufficiency.
- *Lighthouse Emergency Services* responds to those who have an immediate need for food, housing assistance, utility assistance, medical assistance, transportation, and assistance with other crisis situations. Three food pantries provide clients a 3-day supply of food every 30 days.
- *Lighthouse PATH* helps homeless women and children gain the skills and confidence needed to live safely and independently. Participants may live at *PATH* for up to 2 years while they complete their education, get a job, or enroll in a job training program. Supportive services include a Montessori pre-school and kindergarten, an infant/toddler center, individual and group counseling, medical care, workforce development, and life skills classes.
- *Lighthouse Community Development* rehabilitates existing homes, builds new homes, develops apartments and town homes in Pontiac, and is building affordable housing in Oak Park.
- *The SOS program* maintains 30-35 unrestricted shelter beds for men, women, and children. SOS partners with more than 60 congregations and operates year-round. Each week a congregation hosts SOS's shelter guests and provides them with overnight accommodations, three daily meals, transportation, and interactions with caring volunteers. The program also maintains an on-site clothing closet, showers, and washers and dryers.

To Qualify	Yes or No
Alcohol and drug free	Yes. In SOS, breathalyzer tests are given every evening and drug tests are given upon entry.
Identification -- if so, which	Photo ID. Children: birth certificate and Social Security card
Employment status	No, but for utility and housing assistance, need to meet basic guidelines
Age restrictions	No
Income restrictions	No
Education status	No
Residence restrictions	Michigan
Health insurance	No. Will help secure mental health agency if necessary.
No criminal record	No. Yes in SOS; no sexual or violent assaults in the last 10 years.
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No
SOS	Must call at 10:00 am to register for the first time. Clients meet between 4:00-6:30 pm to be transported to the host site.

39. Macomb-Oakland Regional Center and Vocational Services (MORC) www.morcinc.org

1270 Doris Road, Auburn Hills, MI 48328 (248) 276-8000 or (248) 276-8063

- Provides services for families of individuals with intellectual disabilities and/or mental illness
- Provides in-home care services so that seniors can live safely and comfortably at home
- Provides services for children with special needs, including two Autism Centers specializing in Applied Behavior Analysis (ABA) therapy
- Provides an array of choices: residential living options, employment options, and community living support
- Works with a network of more than 200 providers, including legal resources
- Works with students, parents, and school districts to transition from school to adult living
- Expands employment opportunities by bridging gaps in services that are available

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID, birth certificate, Social Security card; proof of Oakland or Macomb County residence
Employment status	No
Age restrictions	No
Income restrictions	No
Education status	No
Residence restrictions	Oakland or Macomb County
Health insurance	Medicaid, <i>MIChild</i> , <i>Healthy Michigan Plan</i>
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

40. Meridian Health Services <http://meridian-hs.org>
1255 N. Oakland Blvd., Waterford, MI 48327 (248) 599-8999

- Evidence-based cognitive therapies to help clients get to the root of their addiction behavior and make balanced, positive changes
- Individualized care with a treatment plan to fit each person’s situation, challenges, and needs
- Medically-monitored detox in a separate unit of the facility
- 14-day and 28-day residential treatment, including treatment for co-occurring mental health conditions such as anxiety, depression, or post-traumatic stress disorder
- Outpatient therapy
- Family therapy in both the residential and outpatient programs

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID
Employment status	No, but if in residential program, client cannot be working
Age restrictions	18 and up
Income restrictions	Yes
Education status	No
Residence restrictions	Oakland, Macomb, Genesee, St. Clair, Lapeer, and Sanilac counties
Health insurance	Yes; must be on Medicaid
No criminal record	Yes; cannot have a history of assaults or arson
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

41. Michigan Department of Community Health (MDCH)

www.michigan.gov/mdch

now under the Department of Health and Human Services (MDHHS)

30755 Montpelier, Madison Heights, MI 48071 (248) 583-8700

51111 Woodward Avenue, Pontiac, MI 48342 (248) 975-5200

25620 W. 8 Mile Road, Southfield, MI 48033 (248) 262-6400

- MDCH’s mission is to protect, preserve, and promote the health and safety of the people of Michigan with particular attention to providing for the needs of vulnerable and underserved populations.
- Is responsible for health policy and management of the state’s health, mental health, and substance use care systems
- Manages public health policy, including communicable disease surveillance and outbreak investigation as well as control and prevention of chronic diseases
- Oversees Michigan’s Medicaid program—currently more than 1.7 million people; Medicaid comprises more than two-thirds of MDCH’s budget
- Administers the *Women, Infants, and Children (WIC)* program of nutritional support for pregnant and parenting mothers of young children
- Administers the *MiChild* program of health insurance for children from low-income families
- Behavior therapy for children, on Medicaid, diagnosed with Autism
- Directly operates five inpatient psychiatric hospitals and centers to supplement the current 59 primary inpatient hospital programs that are part of the service network. The five inpatient psychiatric hospitals in Michigan are the following: the Caro Center in Caro, the Center for Forensic Psychiatry in Ann Arbor, the Hawthorn Center in Northville, the Kalamazoo Psychiatric Hospital in Kalamazoo, and the Walter Reuther Psychiatric Hospital in Westland.

To Qualify	Yes or No
Alcohol and drug free	Yes
Identification -- if so, which	Photo ID plus \$5
Employment status	No
Age restrictions	No. For STDs, age 12 and up without parent; for immunizations, age 18 and up without parent
Income restrictions	No
Education status	No
Residence restrictions	Michigan
Health insurance	No. Free for children; some services free for adults on a sliding scale
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

42. Michigan Works! Service Centers

Michigan Works! One-Stop Service Center, 22180 Parklawn, Oak Park, MI 48237

<http://www.oakparkcareercenter.org> (248) 691-8437

Michigan Works! One-Stop Service Center, 21415 Civic Center Drive, Southfield, MI 48033

<http://www.cityofsouthfield.com> (248) 786-4580

Michigan Works! One-Stop Service Center, 550 Stephenson Highway, Troy, MI 48063

<http://www.troymichiganworks.com> (248) 823-5101

Michigan Works! One-Stop Service Center, 7500 Highland Road, Waterford Township, MI 48327

<http://www.waterfordmiworks.org> (248) 617-3600

Specialized Service Provider

Foundation for Behavioral Resources – Pontiac, 35 W. Huron Street, Pontiac, MI 48342

<http://fbrmichigan.org> (248) 332-0394

NOTE: Also see additional service centers under the listing of Goodwill Industries.

- Helps you assess your skills, identify strengths and challenges, determine a career path, earn a credential (high school diploma, GED, certification), find a job
- Helps returning citizens and veterans prepare to re-enter the workforce, develop employment readiness, obtain training and job placement
- Helps older workers evaluate experience and skills, build self-confidence, develop technical skills, find a job
- Offers workshops in resume writing; job interviewing; workplace, social, and personal skills
- Helps find child care, transportation, and housing

To Qualify	Yes or No
Alcohol and drug free	Yes
Identification -- if so, which	Photo ID
Employment status	No
Age restrictions	No
Income restrictions	No
Education status	No
Residence restrictions	No
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No; will help client access benefits if necessary

43. Milford Counseling www.milfordcounseling.com
120 S. Main Street, Suite C, Milford, MI 48381 (248) 529-6383

- Provides integrated treatment of substance abuse and mental health for children, adolescents, and adults
- Operates a three-quarter house for men suffering from substance abuse; stay is limited to 90 days; requires a commitment to complete the program and pay rent of \$150/week. A similar house has been opened for women.
- Provides education and outreach services for alcohol and drug abuse
- Provides assessments, detailed reports, and referrals
- Offers marriage and family therapy

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID. Oakland County-funded programs require proof of residence.
Employment status	No
Age restrictions	7 and up
Income restrictions	No
Education status	No
Residence restrictions	Oakland County residence if program is funded by Oakland County
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

44. National Alliance on Mental Illness (NAMI) <http://namimetro.org/>

NAMI Metro--Oakland, Wayne & Macomb Counties (248) 348-7197

P.O. Box 852, Northville, MI 48167

Help Lines: (248) 773-2296 or (248) 277-1500

Call for Help in a crisis or Text "NAMI" to 741741.

- Millions of Americans are affected by mental health conditions every year. NAMI provides a wealth of information about the prevalence, the impact, and the signs of mental illness.
- NAMI Basics is a class for parents and other family caregivers of children and adolescents who have either been diagnosed with a mental health condition or who are experiencing symptoms but have not yet been diagnosed. This course is also available in Spanish: *Bases y Fundamentos de NAMI*.

45. New Oakland Family Centers <http://newoakland.org/programs/face-to-face>

Family Mental Health Services

6549 Town Center Drive, Clarkston, MI 48346 (248) 620-6400

32961 Middlebelt Road, Farmington Hills, MI 48334 (248) 855-1540

Non-emergencies: (800) 395-3223

24-hour Emergency Hotline: (877) 800-1650

- Crisis stabilization is available 24/7.
- Face-to-Face Partial Hospitalization Program operates 6 hours a day.
- Outpatient therapy
- Short-term mental-health day program for all ages
- ADHD assessment and psychological testing
- Clients are generally referred by other agencies.

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Yes. Photo ID is used to verify insurance.
Employment status	No
Age restrictions	5 and up
Income restrictions	No
Education status	No
Residence restrictions	No
Health insurance	Will assist with submitting application for Medicaid
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

46. Oakland Community Health Network www.oaklandchn.org

5505 Corporate Drive, Troy, MI 48098 (248) 858-1210

Crisis Hotline: (800) 231-1127

- OCHN leads a provider service network that assists more than 27,000 Oakland County citizens and manages a budget that provides funding for more than 300 service sites.
- Is responsible for ensuring the provision of services and support to adults with mental illness, children with serious emotional disturbances, and persons with developmental disabilities
- Makes individuals aware of and have access to services and supports that will improve their health and quality of life
- Screens and coordinates treatment services for substance abusers: *PACE (Prior Authorization and Central Evaluation)*.
- Maintains a *Substance Use Services Directory* with publicly funded substance abuse treatment and prevention programs
- Presents workshops for clients and their families, for example, self-management skills for living with a chronic health condition: *PATH – Personal Action Towards Health*
- Provides training for peer support specialists/peer mentors: *Moving Forward*

To Qualify	Yes or No
Alcohol and drug free	No
Identification—if so, which	Photo ID, Social Security card, health insurance card
Employment status	No
Age restrictions	No
Income restrictions	No
Education status	No
Residence restrictions	Oakland County
Health insurance	<i>Healthy Michigan Plan</i> , Medicaid, Medicare; 30% of clients have no health insurance
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

47. Oakland County Michigan Health Division www.oakgov.com/health/

1200 N. Telegraph Road, Building 34E, Pontiac, MI 48341 (248) 858-1280

15611 Catalpa Drive, Southfield, MI 48076 (248) 424-7000

- Immunizations
- Walk-in Clinics
- Hearing and vision testing for children (no cost)
- Sexually Transmitted Infection testing
- Nurse Family Partnership (Public Health Supportive Services for Parents with Children under age 1)
- Child Development Assessment
- Emergency preparedness
- Environmental health, for example, food inspection, beach closures, sewage disposal, lead and other poisoning
- Disease prevention, for example, communicable disease reporting, immunizations, STD and HIV/AIDS
- No-cost hearing and vision testing for ages 3 to 18
- Child development assessment
- *Women, Infants, and Children (WIC) program*

To Qualify	Yes or No
Alcohol and drug free	No (but cannot be inebriated)
Identification -- if so, which	Photo ID; proof of Oakland County residency
Employment status	No
Age restrictions	As required by each individual service
Income restrictions	As required by each individual service
Education status	No
Residence restrictions	Oakland County
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	Yes; some benefits are only for eligible veterans
Receiving welfare benefits	No

48. Oakland County Youth Assistance www.oakgov.com/ya
1200 N. Telegraph Road, Building 14E, Pontiac, MI 48341 (248) 858-0051

- Youth Assistance programs are located in every school district in Oakland County.
- Some of the main reasons for referral to Youth Assistance are home truancy (running away), incorrigibility, assault, alcohol and other drug abuse, and retail fraud.
- Family-focused casework services are free.
- A comprehensive calendar titled *Family/Parenting Programs Available Throughout Oakland County for April 2019 and Beyond* is published in cooperation with the Oakland County Parenting Awareness Coalition. The calendar lists 80 programs, is updated every year, and is available on the internet at www.oakgov.com/ya. Included are these categories:
 - Parenting Classes
 - Adoption
 - Foster Care
 - Pregnancy, Post-Partum, Infant Care
 - Support Groups
 - World Language Parenting Classes

In the calendar, each listing includes the class or program dates and times, program/title, location, cost, sponsoring organization, and contact person and phone number. Most of the classes/programs are free or low-cost.

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	No
Employment status	No
Age restrictions	Up to 18 and their families
Income restrictions	No
Education status	No
Residence restrictions	Yes—Oakland County residents and students only
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

49. Oakland Family Services www.oaklandfamilyservices.org

2351 W. 12 Mile Road, Berkley, MI 48072 (248) 544-4004

114 Orchard Lake Road, Pontiac, MI 48341 (248) 858-7766

130 Hampton Circle, Suite 100, Rochester Hills, MI 48307 (248) 853-0750

2045 E. West Maple Road, D-407, Walled Lake, MI 48390 (248) 624-3812

Toll free: (877) 742-8264

- Educational presentations on topics for and about the aging population
- Early intervention for clients diagnosed with dementia
- Crisis intervention within 24 hours
- Individual, family, and group counseling
- Mental health and substance abuse programs
- Support for mothers who have substance abuse issues *and* custody of children
- Foster care program
- Early childhood learning program
- Childcare and pre-school services for birth through age 5
- Case management and counseling for youth ages 6 to 21

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Yes. Anything can be used--even a voter registration card.
Employment status	No
Age restrictions	Yes, for certain programs
Income restrictions	Yes. Some programs accept only Medicaid clients.
Education status	No
Residence restrictions	Yes. If the program is a Medicaid program, the client must live in Oakland County.
Health insurance	No, if the client has Medicaid and lives in Oakland County. Sliding scale for mental health and substance abuse programs if client doesn't have health insurance.
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

50. Oakland Integrated Healthcare Network www.oihn.org

Family Medicine Center, 461 W. Huron Street, Suite 107, Pontiac, MI 48341 (248) 857-7432
114 Orchard Lake Road, Pontiac, MI 48341 (248) 724-7620
22200 W. 9 Mile Road, Southfield, MI 48033 (248) 359-8787
279 Summit Drive, Waterford Township, MI 48328 (248) 724-7700

- A non-profit 501/c3 community partnership offering complete coordinated, high-quality, primary, mental, and dental health care and behavioral health services throughout Oakland County
- Offers health-related services through *one* medical office
- Provides care for all age groups
- Provides preventive care, sick visits, and vaccinations
- *MIChild* insurance program -- \$10 / month for the whole family

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID, proof of Oakland County residence
Employment status	No
Age restrictions	No
Income restrictions	No
Education status	No
Residence restrictions	Oakland County
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

51. Oakland Literacy Council<http://www.oaklandliteracy.com/>**43700 Woodward Avenue, Suite 20, Bloomfield Hills, MI 48302 (248) 253-1617**

- The Oakland Literacy Council provides basic literacy and English language instruction to adults in order to facilitate lifelong learning, employment skills, and personal well-being.
- **Listen** to the website to sign up for services.

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID
Employment status	No
Age restrictions	No
Income restrictions	No
Education status	No
Residence restrictions	Oakland County
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

52. Oakland Livingston Human Service Agency (OLHSA) www.olhsa.org/oakland-county

1956 Hilton Road, Ferndale, MI 48220 (248) 542-5860

27107 Hales Street, Madison Heights, MI 48071 (248) 336-9580

196 Cesar E. Chavez Avenue, Pontiac, MI 48342 (248) 209-2600 or (248) 542-5860

707 Girard Avenue, Royal Oak, MI 48073 (248) 588-0886

- Emergency shelter and food, emergency utility assistance, emergency financial assistance, foreclosure counseling, referral services
- Medical nutrition, HIV/AIDS, support for the medically fragile, help enrolling in Medicare, help with errands or household chores
- Summer lunches; *Head Start*; *Great Start Readiness Program*; *Women, Infants, and Children (WIC)*
- *Supportive Services for Veteran Families (SSVF)* program helps vets with housing.
- Supports returning citizens' re-entry
- Education in financial management, home ownership, pregnancy, baby and child care, and new mother's issues

To Qualify	Yes or No
Alcohol and drug free	Yes
Identification -- if so, which	Photo ID
Employment status	Depends on the program
Age restrictions	No
Income restrictions	Depends on the program
Education status	No
Residence restrictions	Oakland (or Livingston) County
Health insurance	No. Will help applicant get insurance
No criminal record	Depends on the program
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

53. Oakland Primary Health Services (OPHS) <http://www.oaklandprimaryhealth.org/services>

46156 Woodward Avenue, Pontiac, MI 48342 (Lighthouse of Oakland County building)

(248) 322-6747 Hours: MWF, 8:00 am-5:00 pm, TTh, 8:00 am-7:00 pm

- Primary health care
- Preventive health care
- Mental health care – mental/behavioral assessment, diagnosis, therapy and counseling sessions, and referrals to services not provided at the site
- Confidential services – HIV and STD testing, counseling, and treatment
- Vision and hearing screening
- Medication
- Immunization
- Treatment of acute illness
- Co-management of chronic illness
- Medicaid outreach and enrollment
- Oral health services or referral – dental exams, x-rays, teeth cleaning, sealants
- Referral for specialty care
- School-based Teen Health Center in Pontiac High School and Middle School and Waterford Durant – for adolescents 10 through 21 years old as well as their infants and young children Hours: M – F, 7:00 am-3:30 pm

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID
Employment status	Need some income; see "Income restrictions" below
Age restrictions	No
Income restrictions	Yes; clients are asked to pay \$30-151 depending on income
Education status	No
Residence restrictions	No
Health insurance	No; will help client get insurance
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

54. Online Education

- These online course providers offer university-level courses, specializations, and degrees in a variety of subjects.
- The courses use methods such as videos, quizzes, weekly exercises, peer-graded assignments, an online discussion forum, and sometimes a final project or exam.
- Courses are taught by top instructors from the world's best educational institutions.
- Courses are open to everyone. Many are free, while some charge a small fee for a verified certificate of completion.

Coursera www.coursera.org

edX www.edx.org

Udacity www.udacity.com

Udemy www.udemy.com

55. Open Door Outreach Center <https://opendooroutreachcenter.com>

7170 Cooley Lake Road, Waterford, MI 48327 (248) 360-2930 Hours: T – F, 10:00 am–4:00 pm

Resale Store: 7140 Cooley Lake Road (248) 360-4977 Hours: M – Sat., 10:00 am–4:30 pm

- Provides what is desperately needed, including crisis funds for financial assistance, gas cards for medical appointments, and vouchers for clothing and household items from their Resale Store
- Provides referrals to services in the community such as housing, medical coverage, and food stamps
- Collaborates with other nonprofits, churches, and agencies to provide support and help
- The Center operates a Food Pantry providing food and care items on a monthly basis to qualified-income men, women, children, and seniors.

To Qualify	Yes or No
Alcohol and drug free	Yes
Identification -- if so, which	Photo ID, Social Security card, proof of residency (last 30 days), proof of household income (last 30 days)
Employment status	Yes
Age restrictions	No
Income restrictions	Yes
Education status	No
Residence restrictions	Commerce, Keego Harbor, Orchard Lake, Sylvan Lake, Walled Lake, Waterford, West Bloomfield, White Lake, Wolverine Lake, and parts of Wixom
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

56. PACE Southeast Michigan (Program of All-Inclusive Care for the Elderly)

www.pacesemi.org 24463 W. 10 Mile Road, Southfield, MI 48033 (855) 445-4554

- A health plan and care provider committed to keeping aging adults with challenging healthcare conditions in their home by caring for their medical, physical, and social needs
- Provides care and services in the home, in the community, and in their day health center as an alternative to nursing home placement
- Provides all medically necessary transportation to their center for activities and medical appointments
- Each individual's personalized care plan can include but is not limited to rehabilitation therapy, occupational therapy, skilled home health services, pharmacy/medications, dental and vision services, podiatry and audiology services, medical equipment and supplies, laboratory services, X-rays and diagnostic services, Medicare and Medicaid covered services, and on-call 24-hour physician coverage 365 days a year.

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID
Employment status	Yes
Age restrictions	55 and up
Income restrictions	Low or no income
Education status	No
Residence restrictions	Oakland County
Health insurance	Medicaid or Medicare
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

57. Post-Secondary Education

Allied Health Certifications www.nhanow.com/certifications

- Earning an allied health certification shows that you are dedicated, professional, and knowledgeable in your field. Certifications include Medical Assistant, Phlebotomy Technician, Medical Administrative Assistant, EKG Technician, Electronic Health Records Specialist, Pharmacy Technician, Billing and Coding Specialist, and Patient Care Technician/Assistant.
- These eight nationally recognized allied health certifications--accredited by the National Commission for Certifying Agencies (NCAA)—are the perfect start to a successful career.

Michigan Colleges Online www.micollegesonline.org

- Michigan Colleges Online (MCO) is an initiative of the Michigan Community College Association and the 28 Michigan community colleges.
- The MCO manages this website that provides a consolidated listing of online courses from all MCO member colleges and provides a single site to begin the enrollment process for students.
- Students can enroll for courses at other colleges through this website, complete the course from another provider college while maintaining their status at their home college, and continue to receive support services from the home college.
- All credits earned at provider colleges transfer back to the student's home college.

58. Returning Citizens

- **Head Start Connections Program (248) 872-1406**
For children of incarcerated parents
- **Oakland County Prisoner Reentry**
- **Pontiac Parole Office, 2001 Centerpoint Parkway, Suite 101, Pontiac, MI 48340 (248) 253-2440**
New Release sessions are held on the fourth Wednesday of each month from 1:30 – 3:00 pm.
- **Pontiac Probation Office, 1200 N. Telegraph Road, Building 26E, Pontiac, MI 48341 (248) 858-0300**
- **Troy Probation Office, 1151 Crooks Road, Troy, MI 48084 (248) 655-1100**
- **State of Michigan FOA Prisoner Reentry www.michigan.gov/corrections**
- **State of Michigan Department of Corrections, FOA Region 10 (248) 655-1392**
The Job Connect Program assists returning citizens who may lack employable skills and are integrating into the workforce.

59. R.I.S.E. (Recovery Information Support and Education) www.occmha.org 1200 N. Telegraph Road, Building 32E, Pontiac, MI 48341 (734) 772-5035

- Provides early intervention and case management for substance abuse disorders – housing, transportation, health care, mental health issues, employment, education, legal help, basic needs, parenting skills, dental needs, financial issues, services of the Department of Health and Human Services (DHHS), and more
- Peer Recovery Coaches assist with emotional wellness, childcare, medical issues, leisure and recreation activities, recovery activities, and more.

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID
Employment status	No
Age restrictions	No
Income restrictions	No
Education status	No
Residence restrictions	Oakland County
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

60. Rochester Area Neighborhood House <http://www.ranh.org>

Main Office: 1720 S. Livernois, Rochester Hills, MI 48307 (248) 651-5836 Apply at main office.

Food Pantry: 1315 Pine Street, Rochester, MI 48307 (248) 656-4904

Clothes Closet: 44 Mill Street, Rochester, MI 48307 (248) 656-0230

- Provides assistance with food, clothing, finances and financial education, counseling services, mentoring, transportation within a 15-mile radius, and referrals for other services
- Food is available once a month up to 6 times a year per family; enough food is supplied to last 10-14 days.
- Will help avoid eviction and/or shutoff if DHHS (Department of Health & Human Services) cannot help

To Qualify	Yes or No
Alcohol and drug free	No, unless applicant has behavioral issues
Identification -- if so, which	Photo ID with current address
Employment status	No. If working, need paycheck stub with year-to-date amounts
Age restrictions	18 and up
Income restrictions	Need federal income tax return or most recent W2; for dependents, need federal income tax return, birth certificate, and custody papers
Education status	No
Residence restrictions	Must live in Rochester, Rochester Hills, Oakland Township, Leonard Township, Lakeville, or Auburn Hills
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	Need letter of determination from DHHS (Department of Health and Human Services) or will help applicant apply for welfare benefits

61. Sacred Heart Rehabilitation Center www.sacredheartcenter.com

Outpatient Recovery/Wellness, 1400 E. 12 Mile Road, Madison Heights, MI 48071

(248) 658-1116 24-hour admissions: (888) 802-7472

- Operates nine other outpatient facilities throughout Michigan. Adult Residential Facility is in Richmond, MI. Corporate office is in Memphis, MI.
- Provides medication-assisted treatment as well as:
- Detoxification services
- Residential inpatient services
- Outpatient services
- Prevention services
- HIV/AIDS care services
- Supportive independent living in Port Huron

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID
Employment status	No
Age restrictions	15 and up
Income restrictions	No
Education status	No
Residence restrictions	Oakland County
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

62. Salvation Army <http://www.salvationarmyusa.org>

27500 Shiawassee Road, Farmington Hills, MI 48336 (248) 477-1153

469 Martin Luther King Street Jr. Blvd. S, Pontiac, MI 48342 (248) 334-2407

3015 N. Main Street, Royal Oak, MI 48073 (248) 585-5600

- Ten additional Salvation Army locations are Family Stores/Donation Centers only.
- Supports hunger relief in the form of soup kitchens, food pantries, mobile meals, and community gardens
- Operates family thrift stores offering donated goods such as clothing, household items, and personal items
- Offers adult rehabilitation providing spiritual, social, and emotional assistance for men and women; residential housing; work; group and individual therapy; and LGBT services
- Provides prison ministries, elderly services, housing and homeless services, veterans' affairs services, youth camps and recreation, and Christmas assistance

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID
Employment status	Depends; rental assistance requires some income
Age restrictions	18 and up
Income restrictions	Yes. Below 150% of federal poverty level
Education status	No
Residence restrictions	Varies; must live within the cities they service
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	Yes. They refer applicants to veteran benefits.
Receiving welfare benefits	No

63. Samaritas www.samaritas.org

2566 Walton Blvd., Rochester Hills, MI 48309 (248) 375-1810

6257 Telegraph Road, Bloomfield Hills, Michigan 48301 (248) 723-6275

- Helps senior adults and others who need temporary or ongoing help to live independently. Provides services to those who need a little help to remain in their homes.
- Refugee resettlement and foster program
- HUD-subsidized housing communities
- Has services for individuals with physical or developmental disabilities.
- Manages properties where individuals bring in caregivers and has group home sites with 24-hour staffing
- Helps people of all ages with physical limitations, developmental disabilities, or mental illness.
- Foster and adoptive service program
- Family Preservation programs seek to guide parents toward creating a satisfying, nurturing home life for the entire family, to keep children in their natural setting with their biological parents.
- Child and Family Services Division seeks to build community through three vibrant centers: Home and Community Campus Westland, House of Detroit, and Community Center Saginaw.

64. SandCastles <https://aboutsandcastles.org>

1 Ford Place, Suite 4A, Detroit, MI 48202 (313) 874-6881

- Provides community-based grief support program for children and families
- With a highly trained staff and volunteers and the fellowship of the participating families, SandCastles creates a safe, caring environment for all to share their grief and support one another.
- Serves the community at large, welcoming families with children and teens between the ages of 3 and 18
- Maintains year-round biweekly support groups
- Site locations in Oakland County: Southfield (Tuesday), Rochester (Wednesday), and West Bloomfield (Thursday)
- Offers an annual weekend camp and community education
- No charge for the program and services
- Affiliated with the Henry Ford Health System

65. Scholarships

College Board's Scholarship Search <https://bigfuture.collegeboard.org/scholarship-search>

- Add your personal information into the website and matches for scholarships will appear.
- Searches are appropriate for high school and returning adult students.
- Awards included are for internships, loans, Federal Aid, research grants, academic achievement, and demonstrated financial need.

FastWeb

<https://www.unigo.com/scholarships>

- A database with targeted scholarships based on skills, strengths, and interests
- Includes additional resources to help with tough financial aid decisions
- Lists 10,000 part-time jobs in top industries along with internships

Live Your Dream <https://www.soroptimist.org/our-work/live-your-dream-awards/index.html>

- *Live Your Dream: Education and Training Awards for Women* assists women who provide the primary financial support for their families. The awards give women the resources they need to improve their education, skills, and employment prospects.
- Recipients may use the cash award to offset any costs associated with their efforts to attain higher education such as books, childcare, tuition, and transportation.
- More than half of *Live Your Dream* awards recipients are survivors of domestic violence, trafficking, or sexual assault. Nearly all the women and families have overcome enormous obstacles including poverty, teen pregnancy, and drug or alcohol addiction.

Scholarship Points <https://www.scholarshippoints.com>

- Sign up for Scholarship Points and you'll have a chance to win a drawing for a scholarship.

Tuition Funding Sources (TFS) <https://www.tuitionfundingsources.com/>

- Provides a scholarship search
- Includes a career aptitude test

Unigo <https://www.unigo.com/scholarships/our-scholarships>

- Athletic and college-specific scholarships
- Merit-based and minority scholarships
- Scholarships by major, by state, and for high school students, undergraduate students, and graduate students

66. Small Business Support

Michigan Small Business Center <https://sbdcmichigan.org/our-services/>

**Oakland Community College – Royal Oak, 739 S. Washington Avenue, Royal Oak, MI 48067
(248) 246-2400**

- The Michigan Small Business Center provides consulting, training, and research to help small businesses launch, grow, transition, and innovate.
- It offers a roadmap to key components for a successful business venture: a business plan, market research, raising capital, business workshops, technology commercialization, financial management, export strategy, strategic planning, human resources, organizational development, and cybersecurity planning.
- Services are focused on four areas:
 - I want to start a business.
 - I have started a business.
 - I want to grow my business.
 - I have an advanced-tech business.

One-Stop Shop Business Center smallbusiness@oakgov.com

2100 Pontiac Lake Road, Building 41W, Waterford, MI 48328 (248) 858-0783

- The Center has experienced, skilled, and successful business counselors to help you start your business, grow it, or take it to the next level.
- You can learn how to develop feasibility studies, find financing, refine business and marketing plans, find talent, get clients, and much more.

67. Society of St. Vincent de Paul <http://svdpdet.org/>

(313) 393-2930 or (877) 788-4623 and press 5

For more than 130 years, St. Vincent de Paul has been providing critical support to residents of Southeastern Michigan who are hurting. They offer food assistance, energy assistance to prevent shutoffs, emergency support, and disaster relief services.

This organization has a main office in Detroit, but most important, it has a ‘branch’ in every Catholic parish in Oakland County. Each branch is called a “conference.” Anyone needing help should go to the nearest and/or most convenient Catholic church or call the numbers above.

The **Matchan Nutrition Center** in Pontiac provides hot, well-balanced meals to those in need on Tuesdays and Thursdays from 11:30 am -- 1:00 pm. <https://www.matchannutritioncenter.org/>
46352 Woodward Avenue, Pontiac, MI 48342 (248) 334-7750

The Center also offers assistance and advice such as:

- Employment leads in cooperation with Michigan Works! One-Stop Service Centers
- Legal assistance
- Medical assistance
- Off-site dental services
- Clothing

The **Bridges to Hope** program is a no-cost program offering life-planning lessons for individuals interested in creating a more stable, secure future for their family. Workshops are on Tuesdays and Thursdays for eight weeks.

The **Journey to Housing** program supports those in need of shelter by providing them with move-in costs, furniture, household goods, and monthly rent subsidy until the family can become financially independent (with 12-18 months of weekly counseling).

The **Justice Initiative** program reaches out with hope to the incarcerated—both while they are inside and once they are released. Volunteers minister to their physical, emotional, and spiritual needs with mentoring, caring visits, food, clothing, and any other form of support to enable them to transition effectively to society.

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID
Employment status	No
Age restrictions	No
Income restrictions	No
Education status	No
Residence restrictions	No
Health insurance	No. Will help obtain insurance
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

68. Training and Treatment Innovations, Inc. (TTI) <https://ttiinc.org/>
1450 S. Lapeer Road, Oxford, MI 48371 (main administrative office) (248) 969-9932
1225 E. Big Beaver Road, Troy, MI 48083 (248) 524-8801
Clubhouse Inspiration, 1350 S. Lapeer Road, Oxford, MI 48371 (248) 969-9375

- In Oakland County, TTI can be accessed only through Common Ground, where applicants will be thoroughly screened and then referred to the appropriate resources.
- Additional TTI facilities operate in Genesee, Jackson, Macomb, and Saginaw counties.
- Provides community-based services and supports to adults with psychiatric disorders and to those with both co-occurring psychiatric and substance abuse disorders
- Also serves children and adults with developmental disabilities, children with emotional impairment, and persons who have experienced traumatic events
- Provides counseling, outpatient therapy, and educational courses to adults, including veterans

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID
Employment status	No
Age restrictions	No
Income restrictions	No
Education status	No
Residence restrictions	Oakland County
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

69. U.S. Department of Veterans Affairs--Veterans Administration <http://www.va.gov>

(877) 424-3838 Veterans' Crisis Line: (800) 273-8255

Veterans Community Resource and Referral Center (VCRRC) <http://www.detroit.va.gov/>
Detroit Regional Benefit Office, 477 Michigan Avenue, Detroit, MI 48226 (800) 827-1000
John D. Dingell VA Medical Center, 4646 John R, Detroit, MI 48201 (313) 576-1000

Oakland County Veterans' Services <https://www.oakgov.com/veterans>
Garth Wooten, Oakland County VA County Representative
1200 N. Telegraph Road, Building 26E, Pontiac, MI 48341 (248) 858-0785

Pontiac Veterans' Center, 44200 Woodward Avenue, Suite 108, Pontiac, MI 48341
(248) 332-4540 or (877) 927-8387

Troy/South Oakland Office, 1151 Crooks Road, Entrance B, Troy, MI 48084 (248) 655-1250

PTSD Clinical Team and Suicide Prevention (313) 576-4727 Crisis Line: (800) 273-8255
www.suicidepreventionlifeline.org

Veterans' Justice Outreach Program (VJO) (313) 576-1000, ext. 65531 or ext. 64727

- These resources are designated a “No wrong door” for veterans, meaning these resources will connect veterans to whatever they need, such as housing, education, job training, employment, income benefits, substance abuse treatment, health care, mental health care, justice system support, burial allowance, and dental care as needed.
- Outpatient programs focus on ending homelessness among veterans.
- Links veterans with VA and community resources with referrals to transitional and permanent housing options
- In transitional housing, the veteran receives case management services for up to 2 years.
- In short-term transitional housing, the veteran receives case management services for up to 6 months with the goal of moving the veteran into safe, affordable permanent housing.

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID and DD214
Employment status	No
Age restrictions	No
Income restrictions	No
Education status	No
Residence restrictions	No
Health insurance	VA provides health care services for <i>eligible</i> veterans.
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	Yes. For <i>eligible</i> veterans. Contact the Pontiac location to determine if you are an <i>eligible</i> veteran.
Receiving welfare benefits	No

70. Veteran Reboot Project www.OaklandCountyMIWorks.com

1200 N. Telegraph Road, Building 26E, Pontiac, MI 48341 (248) 858-0785

1151 Crooks Road, Troy, MI 48084 (248) 655-1250

- Oakland County Michigan Works! and the Oakland County Veterans’ Services Division collaborate to provide valuable networking and support opportunities to connect veterans with each other and with employers ready to hire. The staff act as advocates, connecting qualified veterans with employers in a variety of fields, all eager to hire those who have served their country.
- Meetings take place on the first Friday of each month at the addresses above in Pontiac and Troy. Each meeting covers a topic and group discussion as well as a local employer who wants to hire veterans. Each employer will provide an overview of job opportunities available and the skills required. Veterans are encouraged to bring copies of their resumes.

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	DD214
Employment status	No
Age restrictions	18 and up
Income restrictions	No
Education status	No
Residence restrictions	Yes—Oakland County
Health insurance	No
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	Yes
Receiving welfare benefits	No

71. Volunteers of America -- Michigan

www.voami.org/

Corporate Offices

21415 Civic Center Drive, Suite 306, Southfield, MI 48076 (877) 509-VETS or (248) 945-0101

- Case management, job training, employment help, and placement for homeless veterans
- Permanent housing for seniors, disabled individuals, and families
- Adopt-A-Family and Operation Backpack serve low-income seniors, veterans, and families across mid- and southeast Michigan.

72. Wellness Plan Medical Centers

<http://www.wellplan.com>

27321 Hampden Street, Room 202, Madison Heights, MI 48071 (248) 965-9900

21040 Greenfield, Oak Park, MI 48237 (248) 967-6500

4405 Woodward Avenue, Pontiac, MI 48341 (248) 858-8126

46156 Woodward Avenue, Suite A, Pontiac, MI 48342 (248) 897-0900

- A low-cost health plan designed for low-income Michigan residents: *Healthy Michigan Plan*
- Provides access to care for medically underserved populations as well as employer groups
- Owns and operates six medical centers/pharmacies to provide onsite services; four of those are in Oakland County (see addresses above)

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID and paycheck stub
Employment status	Yes
Age restrictions	No
Income restrictions	Yes; must be a certain amount under the federal poverty level
Education status	No
Residence restrictions	No
Health insurance	No; will help applicant get insurance
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

73. Women & Teens Crisis Pregnancy Center

www.womenandteens.org

263 Cesar E. Chavez, Pontiac, MI 48342

(248) 338-4357

Text: (248) 860-5596

- Medical-grade pregnancy tests
- Opportunity to explore your options
- Prenatal care
- Referrals for ultrasounds
- Referrals to community resources
- Baby supplies
- Parenting resources
- Adoption information and referrals

To Qualify	Yes or No
Alcohol and drug free	No
Identification -- if so, which	Photo ID
Employment status	No
Age restrictions	No
Income restrictions	No
Education status	No
Residence restrictions	No
Health insurance	No; will help applicant get insurance
No criminal record	No
Religious affiliation	No
Ethnic and/or racial origin	No
Veteran status	No
Receiving welfare benefits	No

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## NOTES